

We fix the complex operational problems that keep coming back. The ones no one wants to own.

Many operations are running on spreadsheets and knowledge that lives in one or two people's heads, even after investing in a technology solution to fix it.

**FIND.
FIX.
STICK.**

What it sounds like inside the building

Slow Answers

A simple question takes three days to answer because the answer lives in four systems and two people's heads.

The Real System

The system of record says one thing, but the business runs on the spreadsheet someone quietly works their own magic on every Monday morning.

Wasted Money

You already spent real money on a system that was supposed to fix this. It didn't stick, and the same workarounds are still running underneath it.

One Person Away

The whole thing runs because two specific people know how to hold it together. The day one of them is out sick, on vacation, or gone for good, you find out how fragile it actually was.

Change Fatigue

The team already dreads the next transformation project, because the last two didn't change how anyone actually works.

THE PATTERN

We've seen enough of these projects fail to know why. We're tired of it too.

These aren't five separate problems. They're the same gap, between the technology, the process, and the people running both, just showing up in five different discussions.

Find what's actually broken. **Fix** the technology, the process, and the people at the same time. Stay until it **sticks**, so it's not back on your desk in six months.

**Let's talk about what's
actually broken.**

 516-639-2918

 Justin@FischgrundConsulting.com

 FischgrundConsulting.com

Fischgrund Consulting, LLC